

Report to Landowners in the Kyeema Subdivision – March 2025

Dear Landowner,

As you would be aware Kyeema Water Pty Ltd operates the Kyeema sewer system under licenses issued by the Independent Pricing and Regulatory Tribunal (IPART) NSW. IPART administers the Water Industry Competition Act (WICA) on behalf of the NSW Government.

Over the past couple of years, the NSW Government has undertaken a review of WICA resulting in several changes regarding the provision of sewerage and water services.

Deemed Customer Contract

A key change has been the development of a *Deemed Customer Contract* to be used between Small Retail Customers and companies operating infrastructure for water and sewerage services. To assist customers, understand the provisions of the *Deemed Customer Contract* IPART has prepared a *Summary of Deemed Customer Contract*. A copy of the Summary can be found at <u>www.Kyeemawater.com.au</u>

Fees and Charges

Under the *Deemed Customer Contract* Kyeema Water is required to publish on its website the contract fees and charges payable for its services during the current financial year and the subsequent 3 financial years. Kyeema Water is also required to issue invoices on a three-month basis.

As most landowners in the Kyeema subdivision are paid up to 30 June 2025 under the original Kyeema Water service agreement invoicing for 2025/26 will not commence until 1 July 2025.

As shown on the Kyeema Water website the three-month fee invoice for the 2025/26 financial year will be \$110.00 resulting in a total annual fee of \$440.00. Whilst this total fee is an increase over the annual fees paid to date the 2025/26 fee reflects the operational, insurance and regulatory costs being incurred by Kyeema Water to provide its services. This fee increase is the first annual fee increase since Kyeema Water commenced providing its services in 2021.



It should also be noted that the 2025/26 annual fee is 45% less than the sewer connection fee currently charged by the Yass Valley Council in areas where sewerage infrastructure is provided. The Kyeema Water fee is also significantly less than the fees charged by other sewerage service providers.

Contact Details

This report has been sent to the email address that Kyeema Water has on its records. If the email has been sent to the wrong address or if you would prefer future emails to be sent to an alternative address, please let us know. It would also be appreciated if you would provide a mobile contact number to enable Kyeema Water to contact you if necessary.

Thank you for taking the time to read this advice. If you require further information please visit www.kyeemawater.com.au or send an email to admin@kyeemawater.com.au or send an email to admin@kyeemawater.com.au or send an email to admin@kyeemawater.com or send an email to www.kyeemawater.com or send an email to admin@kyeemawater.com or send an email to www.kyeemawater.com or send an email to admin@kyeemawater.com or send an email to www.kyeemawater.com or send an email to admin@kyeemawater.com or send an email to www.kyeemawater.com or send an email to <

Best regards,

APCarmody

Paul Carmody Kyeema Water Pty Ltd 28 March 2025