



Report to Landowners in the Kyeema Subdivision

August 2025

Dear Landowner,

Welcome to the August 2025 *Report to Landowners*. The report provides important information concerning the services being provided by Kyeema Water and operational matters that may impact landowners that are connected or will be connected to the Kyeema sewer network.

1. Monitoring and servicing of interceptor tanks

All tanks connected to the sewer network are monitored via an internet connection. This monitoring enables Kyeema Water to monitor water inflow through the tank installed on your block. A key monitoring aspect is to ensure that no rainwater enters the tank via downpipes, ground sumps, water tank overflows etc that may have been incorrectly connected to the house sewer drainage system.

The only water that should enter the interceptor tank is from the house sewer drainage system. Where it is found that storm water is able to enter the house sewer system homeowners will be required to disconnect the storm water entrance points to prevent damage to the Kyeema sewer network.

2. Fats, Oil, Grease, Wipes

A major issue in the use of all septic systems is the disposal of fats, oil, grease, wipes and similar materials down the house drainage system including kitchen sinks, toilets, drain vents. Coconut oil- based products should not be disposed via house drainage systems. Fats, oil, grease, wipes etc seriously impact the biological activity inside the tank to the point that pump failures occur and house drainage systems become blocked.

Kyeema Water services tanks on a twelve monthly basis. Included in the service the amount of build-up due to fats, oil, grease, wipes etc is measured. When high build-up of fats, oil and grease or wipes are discovered the tank must be pumped out and waste material transported and disposed of at the Council's sewage treatment works. The



current pump out cost is \$700.00 at the homeowners expense. Pump outs can be avoided by not disposing of fats, oil, grease, wipes etc down the household drains.

3. Invoices

As reported in the March 2025 *Report* commencing in 2025/26 Kyeema Water is required under the Deemed Customer contract issued by the NSW Government to issue quarterly invoices.

Invoices for the first quarter 1 July 2025 – 30 September 2025 have been delayed due to the changed invoicing arrangements. These Invoices will be issued later this month.

4. Deemed Customer Contract

Information concerning *the Deemed Customer Contract* can be found at www.kyeemawater.com.au

5. Contact details

This report has been sent to the email address that Kyeema Water has on its records. If the email has been sent to the wrong address or if you would prefer future emails to be sent to an alternative address, please let us know. It would also be appreciated if you would provide a mobile contact number to enable Kyeema Water to contact you when necessary.

Thank you for taking the time to read this report. If you require further information please visit www.kyeemawater.com.au or send an email to admin@kyeemawater.com.au

Best regards,

A handwritten signature in black ink that reads "APCarmody".

Paul Carmody

Kyeema Water Pty Ltd

20 August 2025