



20 February 2026

Payment Difficulty Process

If a client is having difficulty paying a bill or is concerned about being able to pay on time, Kyeema Wastewater will assist the client in reaching an agreement to pay the outstanding monies.

Options that may be considered in reaching an agreement include:

- A short (up to three months) extension of time to make payment in full.
- A payment plan to pay the account in regular instalments over an agreed period of time;
- A budget plan where regular manageable amounts are debited from the clients nominated account.

This Privacy Policy applies to all personal information collected by Kyeema Water Pty Ltd.

If you have questions about this process, please contact us at: admin@kyeemawater.com.au